

## Cleaning and Support Services Level 2

### Aim

The Cleaning and Support Services NVQ recognises the skills and knowledge that are required to clean in a broad range of situations effectively and safely. This NVQ will allow candidates to apply their skills and knowledge to a national occupational level required by employers, thus proving competency in their role.

### Units

Six units must be achieved, three mandatory and three optional units.

### Mandatory Units

Both

- Make sure your own actions reduce risks to health and safety (ENTO)
- Communicate effectively with customers and others

And either

- Work as a team and develop yourself

Or

- Work individually and develop yourself

### Optional units

Clean and maintain internal surfaces and areas

Clean and maintain external surfaces and areas

Deal with routine waste

Clean washrooms and replenish supplies

Clean high risk areas

Clean confined spaces

Clean food areas

Deep clean equipment and surfaces

Clean, maintain and protect hard floors

Clean and maintain soft floors and furnishings

Clean glazed surfaces and facades

Deal with non-routine waste

Carry out maintenance and minor repairs

Perform street cleansing manually

Perform street cleansing by machine

Work safely at heights (PSSL)

Use a water-fed pole system to clean windows and facades

## **Entry Requirements**

There are no formal educational requirements for the Cleaning and Support Services level 2 qualification but all staff undertaking the qualification should have the opportunity and experience of working in a cleaning environment.